

Privacy



This Privacy policy sets out how Roombasket uses and protects any information that you submit to the accommodation provider. Roombasket is a web based application (a "booking engine" for accommodation providers such as hotels) which runs on a secure hosted web server (Internet Engineering Ltd t/a Hosting UK). The web hosting company keeps security aspects as up to date as possible, and should pass PCI scans.

Roombasket collects your name, address, telephone and email address as part of the Roombasket service to the accommodation provider, along with the particulars of your online booking - such as dates of stay, room type, rate and any extras. We never use your information for marketing purposes, your information is simply supplied to the accommodation provider. We will never rent, sell, or otherwise distribute or make public your personal data. We hate spam as much as you do.

Roombasket uses Http Strict Transport Security, so the connection is Encrypted. Encryption makes it difficult for unauthorised people to view information travelling between computers. In addition, any card details are further encrypted, and then deleted, when the accommodation provider receives your booking. The software application the accommodation provider uses is called Resident Pro (a "property management software"), the operation of which is password protected to limit and control access to the data. The accommodation provider will have its own policy in regard to data privacy.

We will retain your data for as long as the accommodation provider requires, or as is reasonable, to comply with our legal obligations, and terms of service. We generally discard information about you when we no longer need the information for the purposes for which we collect and use it.

Data Controller

If you have a query about your Roombasket "booking" you should contact the accommodation provider with whom you booked, and not Roombasket.

For questions or comments about the Roombasket service, or if you wish to update, delete or change any Personal Information we hold, please contact:-

Resident Pro Ltd, a UK Private Limited Company with company number: 7646747

Attn. Privacy Officer
support@softwareworks.co.uk

Whose registered office is:
4 Main Avenue, York, YO31 0RU

Third Parties

The accommodation provider will receive the data you submit from Roombasket, in accordance to their terms and conditions that you agree to.

If the accommodation provider uses Monek to collect your card payment online, then it is necessary to securely pass on your details in order to facilitate such payment.

The accommodation provider should inform you if they use Google Analytics or any other scripts to harvest additional data.